



EBARA International Corporation
 Fluid Handling Division
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Warranty Evaluation Form *please return to* **customer_service@pumpsebara.com**

Today's Date: _____

Date of Start Up: _____ Date Of Failure: _____ Pump Model: _____ Serial No. _____

HP: _____ Voltage: _____ Operating Conditions: Head _____ Flow _____ Application: _____

Distributor Name(*who was the pump purchased from?*): _____ Dist. original P.O.# _____

Distributor Contact Name: _____ Phone: _____ Email: _____

Pump User Contact Name: _____ Phone _____ e-mail _____

Detailed description of failure _____

NOTICE- REQUIREMENTS HAVE CHANGED

This form must be filled out in detail and returned to Ebara **before** an **RMA** can be issued.

All **Industrial Service Pump Evaluation Forms** must have an **MSDS Sheet** provided with this completed form **before** an **RMA can be issued**.

All pumps used in "**Industrial Service Applications**" that are returned for evaluation must have an **M.S.D.S Sheet** securely attached to the exterior of the package, **NO EXCEPTIONS**

All pumps used in "**Sewage Applications**" are excluded from the above requirement regarding **MSDS sheets**

*******NOTE ******* When returning product (s) to Ebara that have been used in **sewage applications**, be sure to clean and disinfect pumps or parts thoroughly with a solution of **25% Bleach** and repackage securely so no further damage will occur.

On the exterior of packaging, please note : "Pump Has Been Disinfected".

*All returns shall have an **RMA** number clearly written on exterior of packaging with a copy of the RMA paperwork inside the package..*

Failure to follow the above instructions will result in your shipment being refused and returned to you, at your expense.

All pumps returned for evaluation found to be NON-Warranty will be assessed a labor charge of \$55.00.